Practitioner's Docket No.: 830 010 PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: GRAY, Philip and MALFAIT, Ludovic

Filed: January 14, 2004

For: QUALITY ASSESSMENT TOOL

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Janet M. Stevens

PRELIMINARY AMENDMENT

Sir:

Prior to examination, please amend the subject application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Amendments to the Abstract begin on page 7 of this paper.

Remarks/Arguments begin on page 8 of this paper.